



**LOW COUNTRY CARRIERS, INC**

**D/B/A**

**HARGRAY LONG DISTANCE COMPANY**

*Hargray Long Distance Service Agreement and revised Rates,  
Terms and Conditions*

May 2010

## **HARGRAY LONG DISTANCE SERVICE AGREEMENT**

- 1) This Agreement (“Agreement”) governs the rates, terms and conditions for provision by Low Country Carriers, Inc., d.b.a., Hargray Long Distance (“Company”) of interstate and international long distance service (“Service”). Interstate long distance Service is a service involving a call originating in one state and terminating in another state (also referred to as a “state-to-state” call). International long distance Service is a service involving a call originating in one country and terminating in another country. As used in this Agreement, “you” and “your” refer to the individual or entity using or paying for the Service. **THIS AGREEMENT INCORPORATES BY REFERENCE THE RATES, TERMS AND CONDITIONS INCLUDED IN THE HARGRAY LONG DISTANCE RATES, TERMS AND CONDITIONS DOCUMENT.** The Hargray Long Distance Rates, Terms and Conditions Document (“RTC Document”) is available at the Company’s offices at 856 William Hilton Parkway, Hilton Head Island, South Carolina, 29928 and on Hargray Long Distance’s web site at [www.hargray.com](http://www.hargray.com).
- 2) **BY ACCEPTING SERVICE FROM THE COMPANY, YOU ACCEPT THE RATES, TERMS AND CONDITIONS INCLUDED IN THIS AGREEMENT AND THE INCORPORATED RTC DOCUMENT AS A BINDING AGREEMENT BETWEEN YOU AND THE COMPANY.**
- 3) **SERVICES.** The Company will provide all, but not limited to, availability of services as outlined in the following RTC Document.
- 4) **RATES.** You agree to pay the Company for the Services at the rates and charges listed in the RTC Document. The Company will apply rates and charges for Services provided to you as described in the RTC Document.
- 5) **CHANGES IN RATES, TERMS AND CONDITIONS.** The Company may change this Agreement, including the incorporated RTC Document, from time to time. Changes in rates, terms and conditions are effective no sooner than fifteen (15) days after the Company posts on its web site modifications to the RTC Document reflecting the changes. The Company will also notify you of increases by bill message, bill insert or other reasonable commercial method at least fifteen (15) days prior to the effective date for the increases. Advance notice does not apply to increases in taxes and other charges described in Section 5 below. The Company may decrease rates and charges without providing advance notice. **USE OF THE COMPANY’S SERVICES AFTER THE FIFTEEN (15) DAY NOTICE PERIOD SHALL BE CONSTRUED AS YOUR AGREEMENT TO THE CHANGED RATES, TERMS AND CONDITIONS.**
- 6) **PAYMENTS.** You must pay all bills or invoices from the Company for Services on or before the due date. Terms and conditions applicable to payment are contained in the RTC Document. Terms and conditions contained in the RTC Document applicable to payments include, but are not limited to, a requirement for payment by you of late payment charges at the highest interest rate not to exceed the amount allowable by law.

## **HARGRAY LONG DISTANCE SERVICE AGREEMENT**

- 7) **TAXES AND OTHER CHARGES.** In addition to payment for Services, you must pay all taxes, fees, surcharges and other charges that the Company bills you related to Services. Taxes and surcharges will be in the amounts that federal, state and local authorities require the Company to bill you. The company will not provide advance notice of changes to taxes and surcharges, except as required by applicable law.
- 8) **TERMINATION OR DENIAL OF SERVICE BY THE COMPANY.** In the event of nonpayment, of any bill rendered or deposit required, the Company, after written notice, may suspend your Service. The Company may, immediately and without notice to you, and without liability of any nature, temporarily deny, terminate, or suspend your Service as outlined below:
- a) In the event you or your agent: (i) willfully damage the Company's equipment, interfere with use of the Company's Service by other customers of the Company; (ii) unreasonably place capacity demands upon the Company's facilities or Service; or (iii) violate any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications; or (iv) otherwise fail to comply with the provisions of this Agreement or applicable law; or
  - b) In the event you become insolvent, are the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seek protection or relief from creditors in a formal legal proceeding after a filing for such relief, or execute an assignment for the benefit of creditors; or
  - c) In the event that the Company determines that any Service is being used fraudulently or illegally, whether by you or your agent.
- 9) **INDEMNIFICATION.** YOU AGREE THAT THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY THIRD PARTY CLAIMS AGAINST THE COMPANY THAT ARISE FROM YOUR USE OF THE SERVICES. FURTHER, YOU AGREE TO REIMBURSE THE COMPANY FOR ALL COSTS AND EXPENSES RELATED TO THE DEFENSE OF ANY SUCH CLAIMS, INCLUDING ATTORNEYS' FEES, UNLESS SUCH CLAIMS ARE BASED ON THE COMPANY'S WILLFUL MISCONDUCT OR GROSS NEGLIGENCE. THIS PROVISION WILL CONTINUE TO APPLY AFTER THE AGREEMENT ENDS.
- 10) **LIABILITIES OF THE COMPANY.** The Company shall not be held liable for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this Agreement and as provided below:
- a) The Company shall not be liable for damages, resulting in whole or in part from, or arising in connection with, the furnishing of Service under this Agreement including, but not limited to,

## **HARGRAY LONG DISTANCE SERVICE AGREEMENT**

### **10) LIABILITIES OF THE COMPANY (cont'd)**

- i) Mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to the charges under the Agreement applicable to the specific call or portion thereof, affected. No other liability shall attach to the Company.
- b) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to:
  - i) acts of God, fires, flood or other catastrophes;
  - ii) any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or
  - iii) national emergencies, insurrections, riots, wars or other labor difficulties
- c) The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used by a Customer, with the Company's Services. In addition, the Company shall not be liable for any damages or losses due to the failure or negligence of any customer or due to the failure of customer provided equipment, facilities or services.

### **11) WARRANTIES. EXCEPT AS THIS AGREEMENT EXPRESSLY STATES, THE COMPANY MAKES NO EXPRESS WARRANTY REGARDING THE SERVICES AND DISCLAIMS ANY IMPLIED WARRANTY, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

- 12) **BILLING DISPUTES.** If you believe there is an error on your billing statement, you must contact the Company within 60 (sixty) days of the date of the bill, which contains the disputed charge. The Company may refuse to refund or adjust charges more than 60 (sixty) days old at the time you notify the Company. You may withhold from payment to the Company the disputed portion of any bill pending resolution of the dispute. You must pay all non-disputed charges on the bill by the due date indicated on the bill. The Company will notify you of the results of its inquiry, and either adjust the billing, issue a credit, or notify you that all or a portion of the disputed amount is still owed. You will be required to pay such amount within fifteen, (15) days thereafter, and if you fail to pay this amount within the time required, your account will be deemed past due and unpaid and your Service subject to termination under Section 6 above. Any payments you withhold pending resolution of the dispute may be subject to a late payment charge at the highest interest rate allowable by law applied to past due amounts.

## **HARGRAY LONG DISTANCE SERVICE AGREEMENT**

### **13) MISCELLANEOUS**

- a) **Entire Agreement.** This Agreement which incorporates by reference the RTC Document, constitutes the entire agreement between the Company and you and supersedes all prior agreements, understandings, statements or proposals, and representations, whether written or oral. The Company reserves the right to amend this Agreement as provided above. No written or oral statement, advertisement, or service description not expressly contained in this Agreement shall not constitute waiver nor should it contradict, explain, or supplement this Agreement.
- b) **Separability.** If any part of this Agreement becomes void, the rest of the Agreement, in that which is not void, will remain valid and enforceable.
- c) **No Third Party Rights.** This Agreement does not provide any third party with a remedy, claim, or right of reimbursement.
- d) **Assignment.** The Company can assign all or part of its rights or duties under this Agreement without notifying you. You may not assign this Agreement or the Services without the Company's prior written consent.
- e) **Notices.** Notices from you to the Company are required in accordance with this Agreement. Notice from you to the Company by telephone call to the Company will be effective as of the date that the Company's records show that the Company received your call. The Company's notice to you under this Agreement with respect to changes in rates, terms and conditions shall be in accordance with the information outlined herein. The Company may provide you with notice under this Agreement by any of the following, for matters other than changes in rates, terms and conditions:
  - i) notices on our web site
  - ii) automated announcement
  - iii) bill message, bill insert, newspaper ad, postcard, letter
  - iv) or call to your telephone number of record
- f) **Governing Law.** The law of the State of South Carolina shall govern this Agreement.

RATES, TERMS AND CONDITIONS DOCUMENT (RTC DOCUMENT)  
CONTAINING  
RATES, TERMS AND CONDITIONS  
APPLICABLE TO  
LONG DISTANCE SERVICES  
FURNISHED BY

**LOW COUNTRY CARRIERS, INC.**  
**D/B/A HARGRAY LONG DISTANCE COMPANY**

FOR INTERSTATE AND INTERNATIONAL LONG DISTANCE SERVICES  
AS PROVIDED FOR HEREIN.

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## LONG DISTANCE SERVICES

### 1. General

#### 1.1 Application of Rates, Terms and Conditions

- (a) The rates, terms and conditions contained within this document, hereinafter "Rates, Terms and Conditions", are applicable to the provision of Interstate Long Distance Service and International Long Distance Service, hereinafter collectively or as individual "Service" by Low Country Carriers, Inc. d/b/a Hargray Long Distance Company, hereinafter the "Company", as specified herein. Service furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions. By accepting Service from the Company, the Customer accepts these Rates, Terms and Conditions as a binding agreement between the Customer and the Company.
- (b) These Rates, Terms and Conditions, incorporated by reference, are in the Low Country Carriers, Inc., d/b/a Hargray Long Distance Company Long Distance Services Agreement (Long Distance Services Agreement). The Long Distance Services Agreement and the Rates, Terms and Conditions together comprise the rates, terms and conditions applicable to provision of Interstate Long Distance Service and International Long Distance Services by the Company. A copy of this Long Distance Service Agreement is attached. In the event there is a conflict between terms and conditions in the Long Distance Services Agreement and terms and conditions in the Rates, Terms and Conditions, the terms and conditions in the Long Distance Services Agreement shall apply.
- (c) The Company may change the Long Distance Services Agreement, including the incorporated Rates, Terms and Conditions, from time to time. Changes in rates, terms and conditions are effective within fifteen (15) days after the Company posts the modifications to the Long Distance Services Agreement or Rates, Terms and Conditions on its web site. The Company will also notify Customers of increases by bill message, bill insert or other reasonable commercial method at least fifteen (15) days prior to the effective date of such increase and does not apply to increases in taxes and other charges as provided in Section 2.5 of the Rates, Terms and Conditions. The Company may decrease rates and/or charges without providing advance notice. Use of the Company's services after the fifteen (15) day notice period will in effect, serve as Customer's consent to effective change.

The provision of such Service by the Company as set forth in these Rates, Terms and Conditions does not constitute a joint undertaking with the Customer for the furnishing of any Service.

- (d) The Rates, Terms and Conditions contained herein are not applicable to Intrastate Long Distance Service. The Company provides Intrastate Long Distance Service under S.C. Tariff No. 1 filed with the South Carolina Public Service Commission, and under G.P.S.C Tariff No. 1 filed with the Georgia Public Service Commission. Notwithstanding the inapplicability of the Rates, Terms and Conditions to Intrastate Long Distance Service, the rates for certain Intrastate Long Distance Services tariffed in the S.C. Tariff No. 1 and G.P.S.C. Tariff No. 1 may or may not be the same as rates for the corresponding Interstate Long Distance Service under the Rates, Terms and Conditions. The S.C. Tariff No. 1 and G.P.S.C. Tariff No. 1 may be viewed at the Company's offices

## LONG DISTANCE SERVICES

### 1. General (cont'd)

#### 1.2 Acronyms, Terms and Definitions

##### Access Code

A sequence of numbers that, when dialed, connect the caller to the Provider associated with that sequence.

##### Application for Service

A standard order form, which includes all pertinent billing, technical, and other descriptive information enabling the Company to provide the Service as required.

##### Billed Party

The person or entity responsible for payment of the Company's service for an Operator Services Call, as follows:

- (i) In the case of a Calling Card or Credit Card call, the holder of the calling card or credit card used by the Customer; and
- (ii) In the case of a Collect or Third Party call, the person responsible for the local telephone service at the telephone number that agrees to accept charges for the call.

##### Calling Card Calls

Calls billed to a telephone calling card, issued by either a local exchange or long distance telephone company, rather than billing the telephone number from which the call originated.

##### Calling Card Service

A long distance service by which the Company offers a toll free telephone number (1-800), as specified, to the subscriber, for purposes of Interstate Long Distance and International Long Distance calling.

##### Call Splashing

The transfer of a telephone call from one provider of operator services to another such provider in a manner that the subsequent provider is unable or unwilling to determine the location of the origination of the call and, because of such inability or unwillingness, prevents billing the call by the basis of such location.

##### Collect Call

Call made in which charges are billed to the terminating number or destination instead of being billed to the originating telephone number.

##### Company

LOW COUNTRY CARRIERS, INC. D/B/A HARGRAY LONG DISTANCE COMPANY, unless otherwise provided.

## LONG DISTANCE SERVICES

### 1.2 Definitions (cont'd)

#### Customer

An individual, partnership, association, trust, corporation, cooperative, governmental agency, or other entity, that utilizes the Services provided by the Company. A Customer, as set forth herein, is responsible for the payment of charges and for compliance with all applicable terms of the Company's Rates, Terms and Conditions.

#### Customer Dialed Calling Card Call

A call placed by the Customer, which may or may not require operator assistance for completion of such call.

#### Customer Provided Equipment

Terminal Equipment and/or facilities provided by any person or entity other than the Company, and connected to the Company's Services and/or facilities.

#### Domestic

Domestic points include all fifty, (50), states and all U.S. territories and possessions as defined in the Communications Act of 1934, and as amended by the Telecommunications Act of 1996 and as further defined by the Order's of the Federal Communications Commission.

#### Equal Access

Use of any long distance carrier of choice

#### FCC

Federal Communications Commission

#### International Long Distance Service

International Long Distance Service is a Long Distance Service involving a telephone call originating in one country and terminating in another country. International Long Distance Service includes International Operator Service offered by the Company and as provided herein.

#### International Operator Service

The use of operator services in completing a call originating in one country and terminating in another.

#### Interstate Call

A call originating in one state and terminating in another state

#### Intrastate Call

A call originating and terminating in the same state and sometimes referred to as "in-state" calls.

## LONG DISTANCE SERVICES

### 1.2 Definitions (cont'd)

#### LEC

Local Exchange Carrier - A telecommunications company furnishing local exchange Service

#### LDS

Long Distance Service - denotes the furnishing of station-to-station direct dial interstate and international switched network services to the Customer by the completion of long distance voice and dial up low speed data transmissions over a voice grade channel from the Company's Point of Presence to domestic points and international points including calling card services made with the use of a Company issued Calling Card.

#### Operator Service

Service provided by the Company that includes, as a component, any automatic or live assistance to a Customer to assist with billing or completion, or both, of the Long Distance Call or Service.

#### Person-to-Person Call

An operator assisted call in which the caller may request to be connected with a Specific party; and under the stipulation that the call will not be completed unless the Specific party is available, or agrees to speak to a different party.

#### Rates, Terms and Conditions

By reference, this document as a whole of which rates, terms and conditions are applicable to the provision of Services to Customers by the Company.

#### Service

Interstate and International Long Distance Service offered by the Company.

#### Telecommunications

The transmission of voice communications, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence

#### Third Party Call

Operator assisted calls billed to a specified telephone number by the calling party, of which is neither the originating, or terminating telephone number.

## LONG DISTANCE SERVICES

### 2. Terms and Conditions – Interstate and International Long Distance Services

#### 2.1 Undertaking of the Company

##### (a) Scope

The Company is a carrier providing Interstate Long Distance Service and International Long Distance Service to Customers for their direct transmission of voice, data and other types of telecommunications within the United States, between points in the United States and international points, as described herein.

##### (b) Limitations

- (i) Services pursuant to the Rates, Terms and Conditions, will be provided subject to the availability of facilities and any other provisions of the Rates, Terms and Conditions.
- (ii) The Company will not transmit communications or messages, and subject to the above limitation, will furnish facilities, service and/or equipment for such transmissions by the Customer.
- (iii) The Company retains the right to deny Service to any Customer who fails to comply with the rules and regulations of these Rates, Terms and Conditions, or other applicable rules, regulations or laws.

#### 2.2 Obligations of the Customer

- (a) All Customers assume general responsibilities in connection with the provision and use of the Company's Service as outlined in this section. When facilities, equipment, and/or communication systems provided by others and connected to the Company's facilities, the Customer assumes the additional responsibilities as set forth in Section 2.2, herein.
- (b) The Customer is responsible for the payment of all charges for any Services or facilities provided by the Company to the Customer.
- (c) Subject to availability, the Customer may use specific codes to identify the users or groups on its account and to allocate the cost of service accordingly. The Company shall determine the numerical composition of such code(s) to assure compatibility with the Company's accounting and automated systems and to avoid duplication of such specific codes.
- (d) The Customer shall indemnify and save harmless the Company, from and against all loss, liability, damage and expense, including reasonable counsel fees; due to claims for libel, slander, or infringement of copyright or trademark or any other claim by any act or omission of the customer, in connection with any material transmitted by the Customer while using the Company's Services.

LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

2.2 Obligations of the Customer (Cont'd)

- (e) The Company reserves the right to discontinue the use of any code provided to the Customer and may substitute the code for another code as deems necessary. Nothing contained herein, in any other provision of the Rate, Terms and Conditions, or in any marketing materials issued by the Company, shall give the Customer, or any person, ownership interest or proprietary right to any particular code issued by the Company. Provided, however, a replacement code shall be issued to a customer that continues to subscribe to the Company's Services.
- (f) The Customer shall reimburse the Company for any damages to facilities that are a result of Customer negligence, willful act or any acts caused by the Customer.
- (g) The Customer shall pay and hold the Company harmless from the payment of all charges for service ordered by the Customer from the Local Exchange Carriers or other entities for long distance services and/or facilities connecting the Customer and the Company.
- (h) The Customer shall be responsible for payment of all reasonable attorney fees, court costs, investigative costs, or any other related costs or expense incurred by the Company in connection with the collection of charges from the customer, or enforcement of Rates, Terms and Condition.
- (i) The Customer shall be responsible for compliance with Company's Services and understands that should service be available, it is subject to the condition that there will be no abuse, fraudulent and/or illegal use thereof.. Such activities include, but are not limited to:
  - 1. Use of Service for any purpose that is in violation of any law
  - 2. Obtaining or attempting to obtain Services through any scheme, false representation and/or use of any fraudulent means or devices whatsoever with the intent to avoid payment, in whole or in part, of charges for Services, or assisting any other person or firm in such regard.
  - 3. Attempting to, or actually obtaining, accessing, altering, or interfering with the communications and/or information by rearranging, tampering with or making any connection with any facilities of the Company or assisting any other person or firm in such regard.
  - 4. Using Company Services in a manner that interferes unreasonably with the use of Service by one or more other Customers.
  - 5. Using the Service to convey information deemed to be obscene, salacious, or prurient, to impersonate another person with fraudulent or malicious intent, to call another person or persons so frequently, at such times, or in such a manner as to annoy, abuse, or harass, or to convey information of a nature or in a manner that renders such conveyance unlawful.
- (j) Customer, not the Company, shall be responsible for compliance with FCC Rules, 47 C.F.R. Part 68, and for all maintenance of such equipment and/or facilities.
- (k) Customer shall be responsible for safeguarding its equipment both virtually and physically to prevent unauthorized use of Company facilities.

LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

2.3 Liabilities of the Company

- (a) The liability of the Company arising in whole or in part from connection or the furnishing of service under the Rates, Terms and Conditions including, but not limited to, the following shall not exceed any amount equal or any portion thereof for the affected call:

Any mistake, omissions, interruptions, delays, or defects

No other liability shall attach to the Company.

- (b) The Company shall not be liable for any failure of performance due to causes beyond its control, including, but not limited to:

1. acts of God, fires, flood or other catastrophes;
2. any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or
3. national emergencies, insurrections, riots, wars or other labor difficulties

- (c) The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used by a Customer, with the Company's Services. In addition, the Company shall not be liable for any damages or losses due to the failure or negligence of any customer or due to the failure of customer provided equipment, facilities or services.

2.4 Service Orders

The Customer must place an application for Service with the Company to initiate, cancel or change the Services provided pursuant to the Rates, Terms and Conditions. Verbal or written notification may serve as an application request and must provide at a minimum:

- (a) Customer's name(s), telephone number(s) and address
- (b) In the case of a corporation or partnership, a designated officer or agent shall be listed as the contact person for such corporation or partnership.
- (c) Name(s), address(es) and telephone number(s) of person(s) to whom notices from the Company to the Customer shall be addressed, if different from (A) above.



LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

2.5 Charges and Payments for Service or Facilities

(a) Deposits

- (i) The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit or provide a surety bond or letter of credit for the required deposit, as a guarantee of the payment of charges. The Company shall have the right to require the Customer to make a deposit prior to or at any time after provision of any Service, not to exceed an amount equal to 3 (three) months of estimated charges for such service.

The Company may increase the amount of the deposit to reflect increases to the Customer's annual bill. The Customer will receive a receipt for the deposit.

- (ii) Required deposit shall be held by the Company as to secure the payment of services provided by the Company. Should the customer satisfy all obligations, the Company, shall refund the deposit when service is discontinued plus accrued interest. A deposit refund or credit may be issued prior to the discontinuance of service and at the Company's discretion.
- (iii) Interest on a deposit will accrue for the period in which it is held by the Company. The amount of interest accrued, will be based on statutory rates applicable to such.
- (iv) The fact that a deposit is made does not relieve the Customer of advance payments or compliance with the Company's regulations for such service in accordance with the Rates, Terms and Conditions herein. Nor, shall it constitute a waiver or modification of the regulations of the Company providing for discontinuance of Service for nonpayment of any sums due to the Company for Service rendered.
- (v) Upon termination of Service, and assuming Customer has satisfied all obligations, the deposit will be credited to the Customer's account in addition to any credit balance and will then be refunded after all amounts due to the Company have been paid.

(b) Description of Payment and Billing Periods

- (i) Service will be provided and billed on a monthly basis and shall continue until the Company receives notice from the Customer indicating the Customer's request to discontinue such service.
- (ii) When billing functions are provided by a Local Exchange Carrier (LEC), commercial credit card company or others of the like, the payment conditions and requirements of such LEC, commercial credit card company or other entity providing billing functions will apply and shall include any applicable interest.
- (iii) In the event of the above occurrence in which efforts are ceased to collect any amounts associated with the Company's charges, the Company may bill the Customer or the called party directly, and may utilize its own billing and collection procedures, which shall be consistent with all applicable statutes, rules and regulations.

LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

Description of Payment and Billing Periods (Cont'd)

(c) Taxes and Other Charges

In addition to payment for Services, Customer must pay all taxes, fees, surcharges and other charges that the Company bills Customer related to Services. Taxes and surcharges will be in the amounts that federal, state and local authorities require the Company to bill Customer. The company will not provide advance notice of changes to taxes and surcharges, except as required by applicable law. All such taxes and charges shall be separately shown and charged on bills rendered by Company or its billing agent.

(d) Payment and Late Payment Charge

- (i) Payment will be due as specified on the Customer bill. Commencing after that due date, a late charge of up to the highest interest rate allowable by law will be applied to all amounts past due.
- (ii) Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.
- (iii) Service may be denied or discontinued, at the Company's discretion, for nonpayment of past due amounts due to the Company as set forth in the Company's Rates, Terms and Conditions. Restoration of Service will be subject to all applicable charges.

(e) Returned Check Charge

In cases where the Company directly bills the Customer, and the Customer makes payment by check, should the check be returned to the Company for any reason by the bank, the customer will be assessed a return check charge per occurrence and as outlined herein.

(f) Credit Allowance/Service Interruptions

- (i) Credit for failure of Service will be issued only when such failure is caused by or occurs in the Company's facilities or equipment owned or provided and billed for by the Company. A credit is not applicable for any period during which Customer cannot utilize the Service, except for such period where the Service is interrupted by the Company for access to its facilities for the purposes of investigating and clearing troubles and/or maintenance.
- (ii) Credit allowances for failure of Service or equipment starts when the Customer notifies the Company of the failure and ceases when the Service has is restored and an attempt has been made by the Company to notify the Customer of such resolution.

## LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**Credit Allowance/Service Interruptions (Cont'd)

(iii) The Customer shall notify the Company of failures of Service or equipment and make reasonable attempts to ascertain the failure is not caused by equipment or facilities provided by the Customer or any act, or omission of the Customer of wiring or equipment connected to the Customer's terminal.

(iv) Such credit may be issued only for the affected service or portion of service that is inoperable and in accordance with the provisions set forth herein.

(g) Service Interruption Measurement

(i) When the use of service furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer or circumstances outside of the Company's control, a pro rata adjustment of the fixed monthly charges of such service will be allowed, from such time the Customer notifies the Company of such occurrence. For the purpose of such measurement, every month is considered to have thirty days and every day considered to have twenty-four hours. The computation of credit will be determined as provided above and multiplied by the monthly fixed charges.

(ii) A credit shall not be issued for interruptions caused by failure of equipment or service not provided by the Company.

2.6 Termination or Denial of Service by the Company

In the event of nonpayment of any amount rendered or any deposit required, and after written notice, the Company may suspend Customer's Service. The Company may, immediately and without notice to Customer, and without liability in any nature, temporarily deny, terminate, or suspend Customer's Service:

(a) in the event Customer or Customer's agent: (i) willfully damages the Company's equipment, interferes with use of the Company's Service by other customers of the Company; (ii) unreasonably places capacity demands upon the Company's facilities or Service; or (iii) violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications; or (iv) otherwise fails to comply with the provisions of this Rates, Terms and Conditions or applicable law; or

(b) in the event Customer becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors; or

(c) in the event that the Company determines that any Service is being used fraudulently or illegally, whether by Customer or Customer's agent.

## LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)****2.7 Billing Disputes**

If the Company in error bills Customer, the Customer must contact the Company within sixty days of the date of the bill in which the disputed charge(s) reflect. Refunds or adjustments will not be allowed for any charge that is more than sixty (60) days old at the time Customer notifies the Company. Customer may withhold from payment to the Company the disputed portion of any bill pending resolution of the dispute. Customer must pay all non-disputed charges on the bill by the due date indicated on the bill. The Company will notify Customer of the results of its inquiry, and either adjust the billing, issue a credit, or notify Customer that all or a portion of the disputed amount is still owed. Customer will be required to pay such amount within fifteen (15) days thereafter. If Customer fails to pay such amount within required time, the Customer's account shall be considered past due, and Customer's Services will be subject to termination under Section 2.6 above. Any payments the Customer withholds pending resolution of the dispute may be subject to a late payment charge.

**2.8 Billing Classifications****2.8.1 Service Points**

The Company provides originating Service from domestic points in the United States to domestic and international points identified in these Rates, Terms and Conditions.

**2.8.2 Measurements**

The rates and times are as provided in the following sections in accordance to which they apply.

**2.8.3 Availability of Service**

The Service is available at the rates listed in the following sections through subscription to any of the long distance services offered by the Company and as provided herein.

**2.8.4 Holidays**

The following are officially recognized:

New Year's Day	Labor Day
Martin Luther King Day	Columbus Day
Presidents' Day	Veterans Day
Memorial Day	Thanksgiving Day
Independence Day	Christmas Day

LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

2.8 Billing Classifications (Cont'd)

2.8.5 Timing of Calls

All calls for all Services will be billed in 60 (sixty)-second increments. Calls that "ring busy" or ring "no answer" will not knowingly be billed to the Customer and if charged in error, will be credited by the Company to the Customer. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call, whether domestic or international, shall be 60 (sixty) seconds and defined as follows:

1. The starting event occurs when the Company's terminal experiences an "Incoming Signaling Protocol Successful," i.e., upon the seizure of an inbound trunk.
2. The terminating event occurs when the Company's terminal receives a signal from the Local Exchange Carrier that either the calling party or the called party has hung up.
3. There shall be no charge for unanswered calls. Upon receiving reasonable and adequate notice of billing from a Customer for any such call, the Company may issue a credit in an amount equal to the charge for the call. Calls in progress longer than one minute, are presumed to have been answered.
4. Domestic Long Distance Service rates are quoted in terms of initial and additional minutes. The initial minute is the first minute or any fraction thereof after connection is made. The additional minute is each minute or any fraction thereof after the initial minute.
5. The time of day at the calling party rate center determines what Time-of-Day rate period applies.

2.9 Computation of Distance

Applicable calls are rated on the basis of airline mileage locations of the caller and the called party, regardless of the call's routing and is obtained by using "V" and "H" coordinates assigned to each point. To determine the airline distance between any two cities, the Company will:

- (i) Obtain the "V" and "H" coordinates for each city.
- (ii) Obtain the difference between the "V" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
- (iii) Square each difference obtained in step 2, above.
- (iv) Add the square of the "V" difference and the "H" difference obtained in step 3, above.

LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

2.9 Computation of Distance (Cont'd)

- (v) Divide the number obtained in step 4 by 10. Round to the next higher whole number if any fraction is obtained.
- (vi) Obtain the square root of the whole number obtained in step 5 above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

2.10 Method of Applying Rates

(a) Interstate Long Distance Services

- (i) Calls that begin in one rate period and terminate in another are billable for the entire call duration at the rate applicable at the commencement of the call.
- (ii) For billing purposes, the duration of each call will be rounded up to the next 60 (sixty)-second increment.

(b) International Long Distance Services

- (i) Calls that begin in one rate period and terminate in another are billable for the entire call duration at the rate applicable at the commencement of the call.
- (ii) For billing purposes, the duration of each call will be rounded up to the next 60 (sixty)-second increment.

2.11 Promotional Discounts

At the discretion of the Company, the Company may offer promotional discounts for a specified period and will not exceed published rates. Promotions shall be offered to all qualifying Customers.

2.12 Dialed Long Distance Services

- (a) Dialed Long Distance Services are measured, full time services, utilizing interstate and international communications facilities. When appropriate access arrangements exist, these switched services are available on a presubscription (Equal Access) basis. Otherwise, where available, the Services require that a Customer access the Company's network via an alternative access code arrangement such as "950-XXXX" plus the Customer's security code, a toll-free "1-800" telephone number with the Customer's security code, or via "1-0-1-XXXX" code with Customer security code.
- (b) Depending upon the service option chosen by the Customer, the charges for the use of such interstate or international communications facilities may be based upon the time of day, the total minutes of use and/or the distance of each call.
- (c) Domestic points include all 50 (fifty) states and all U.S. territories and possessions as defined in the Communications Act of 1934, as amended and further defined by the Federal Communications Commission in their orders.

LONG DISTANCE SERVICES

**2. Terms and Conditions – Interstate and International Long Distance Services (Cont'd)**

2.13 Service Areas

The Company only provides service in the local franchise areas of Hargray Telephone Company, Inc. and Bluffton Telephone Company, Inc. Therefore, a Customer of the Company must have local service provided by either Hargray Telephone Company, Inc. or Bluffton Telephone Company, Inc.

The Company provides service to residential and business customers.

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services**

3.0 Limitations

The plans outlined in this Section are:

- (a) Intended for normal voice usage, regardless of business or residence, as solely determined by the Company and unless otherwise expressly provided
- (b) Apply only to direct dialed interstate (domestic) calls unless otherwise specified in incorporation of international calls.
- (c) Apply per billing account. If customer has more than one line, all lines billed to one billing account will be included. If lines are billed to more than one account, regulations and charges apply for each billing account subscribing to the plan
- (d) The Company at any time, and upon notification to customer, may revise any of the following plans' rates, terms or conditions
- (e) The Company may, upon 10 days notice, terminate subscription to any plan for any customer in violation of the regulations, limitations or information expressly provided herein
- (f) All plans are billed in full minute increments unless otherwise specified
- (g) All plans indicate whether applicable to residential, business or both
- (h) Some plans may vary in terms of rates, applicable time-periods, and/or monthly subscription fees. Please refer to the section below for applicable charges in accordance with each plan.

3.1 Rates and Plans

3.1.1 Great Eight Plan (Residential Only)

There is no monthly fee associated with this plan. Per minute usage billed as indicated.

	<u>Rate</u>
Monday – Friday 8:00 a.m. – 7:59 p.m. Domestic	\$ 0.16 / minute
Monday – Friday 8:00 p.m. – 7:59 a.m. Saturday and Sunday – All Day Domestic	\$ 0.08 / minute



LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.2 The “6 Cents a Minute” Plan (Residential Only)

There is a monthly fee associated with this plan in addition to per minute usage.

	<u>Rate</u>
All domestic calls	\$ 0.06 / minute
Monthly Fee	\$ 4.95 / month

3.1.3 The Euro 7 Plan (Residential Only)

There is a monthly fee associated with this plan in addition to per minute usage. This plan offers a lower rate for international direct dialed calls to 7 (seven) specific countries

	<u>Rate</u>
All domestic calls	\$ 0.07 / minute
Monthly Fee	\$ 7.95 / month

- a. International direct dial calls to Italy, France, Spain, Ireland, United Kingdom, Canada and Germany billed at \$ 0.07 / minute.
- b. International SmartWorld rates apply to any direct dial call to any country not specifically outlined above. See SmartWorld for applicable rates.

3.1.4 Flat Rate (Residential and Business)

There is no monthly fee associated with this plan. Per minute usage billed as indicated.

	<u>Rate</u>
All domestic calls	\$ 0.12 / minute

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.5 Hargray Smart Network Advantage “SNA” Service

1. SNA – Smart Network Advantage is a product for the hospitality industry.
2. SNA Service allows telecommunications lines in rental/vacation properties to function similar to a hotel telephone. All “1+” long distance traffic, and operator assisted traffic originating from the rental/vacation property will be billed to the party responsible for renting the property.
3. The Company, at its discretion, may assign account codes. Should the Company assign account codes, all long distance charges are billable to the party responsible for a particular account code, telephone number, or other identified mechanism, as the Company deems necessary.
4. This plan is billed on a per day basis and provides unlimited domestic calling
5. Limitations provided in 3.0 proceeding apply

Rate

Unlimited

\$ 5.00 per day

3.1.6 SmartLink Calling Card

Permits Customers, which have arranged for a Company-issued calling card, to make calling card calls throughout the domestic United States including to and from international points using a specific "1-800" telephone number provided by the Company. The Company in (sixty) 60-second increments will bill for calls made in connection with this service. “Ring-busy” and ring “no-answer” calls will not knowingly be billable and if charged in error, the Company will credit the customer for such calls. Timing begins at the “starting event” and ends at the “terminating event,” unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is (sixty) 60 seconds. This service does allow operator assistance, call completion, information and directory assistance.

It is the responsibility of the Customer to guard and protect against unauthorized use of any company issued cards or codes that may incur billing.

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont’d)**

3.1 Rates and Plans (Cont’d)

3.1.6 SmartLink Calling Card (Cont’d)

- (i) The rates applicable to any call made using the SmartLink Service will be charged per minute rate plus a per call surcharge.

	<u>Rate</u>
Per minute	\$0.18 / minute
Surcharge per call	\$ 0.55 / call

- (ii) Operator Surcharges

The Carrier Service per minute usage rates as outlined herein apply with a one (1) -time per-call placement charge added to the initial minute of each Interstate Operator Service call placed.

	<u>Rate</u>
Flat – Per Minute	\$0.10
<u>Surcharges (Per Call):</u>	
Station - Basic	\$1.75
Collect	\$1.75
3rd Party	\$1.75
Person – Basic	\$3.50
Collect	\$3.50
3rd Party	\$3.50
LEC or CC	\$0.80
OP Dialed/CC	\$0.75
PAS	\$1.00
BLV (verify)	\$6.45
BLI (interruption)	\$6.45

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.7 Hargray “The Smart 8’s” (800 Service)

1. 800 Service is a one-way inbound service originating on feature group facilities provided by the Company and terminating on a regular telephone line. The Customer is responsible for payment of all charges associated with such terminating calls rather than the calling party.
2. “The Smart 8’s Service (Toll Free Service) is a non-banded flat-rate, inbound toll service which permits calls to be completed at the customer’s location without charge to the calling party. “The Smart 8’s” Service (Toll Free Service) calls are originated via normal shared-use facilities and are terminated via the customer’s local exchange service access lines. Hargray’s “Smart 8’s” Service is sold to both business and residential customers.
3. Charges for Hargray “Smart 8’s Service are based on duration of the call and the elected rate tier or plan. “The Smart 8’s” Service calls are subject to full minute billing increments.
4. The Smart 8's Domestic Service is a flat-rate toll-free service, which permits calls to be completed at the customer's location without charge to the calling party. Access to the service is gained by dialing an 800 toll free number (NPA) which will terminate at the customer's domestic location. Smart 8’s International Service is a country specific toll free service originating in a foreign country and terminating at the customer’s domestic location. The Smart 8’s International Service has different rates from the Smart 8’s Domestic Service, and a country specific dialing pattern.
5. Calls may originate from the countries stated herein.
6. Charges from The Smart 8's Service for both domestic and International origination, are based on the duration of the call on a flat-rate schedule. Rate periods (Day, Evening, Night/Weekend) also apply to Canadian originated calls terminating at the customer's location.
7. The Smart 8's International Service is only available to customers subscribing to Smart 8's domestic service .
8. Rates are billed as follows:

	<u>Rate</u>
Residential Customers	\$ 0.15 / minute
Business Customers	\$ 0.14 / minute

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.8 Hargray “HVN” Services (Business Offering)

1. HVN – High Volume Network Services for high volume dedicated access business customers.
2. HVN Services provides the routing of all 1+ Long Distance Traffic originating from the Hargray Telephone Company’s tandem office or the customer premise and terminating within the domestic United States via a dedicated access facility. An agreement is established with each business customer with volume commitments and for a period of not less than one (1) year.
3. Flat Rate billing with account code, traffic summary, management statistics and supporting call detail.
4. All traffic billed in (60) sixty-second increments for all rate periods.

<u>Monthly Usage (Hours)</u>	<u>Per Minute Rate</u>
100 Hours	\$0.10
200 Hours	\$0.09
300 Hours	\$0.08
400 Hours	\$0.07

6. A customer may qualify for a lower rate tier if:
  - a. Customer commits to an extended term other than which is required.
  - b. Combined Product Usage (Customer agrees to subscribe for an equivalent term to other Hargray Long Distance service offerings such as 800 Service, Special Circuits, Operator Services or other qualifying services.
  - c. Promotional Offerings: as outlined in 2.11 preceding.
  - d. Multiple customer locations may apply to accumulate traffic for usage tiers.

3.1.9 Hargray “HVNW” Services (Business Offering)

1. HVNW – High Volume Network WATS Services for high volume switched access business customers.
2. Provides for the routing of all long distance traffic (“1 +”), originating from the Company’s tandem office or the customer premise, and terminating within the domestic United States via switched access facilities. A signed contract (agreement) is not required unless the customer is out of the

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.9 Hargray “HVNW” Services (Business Offering) (Cont'd)

3. Flat Rate billing with account code, traffic summary, management statistics and supporting call detail.
4. There is a combined minimum monthly usage volume of \$350.00 on HVNW, toll, or other, Low Country Carriers, Inc. offerings.
5. Billed in full minute increments
6. Rates:

<u>Monthly Usage (Hours)</u>	<u>Per Minute</u>
100 Hours	\$ 0.10
200 Hours	\$ 0.09
300 Hours	\$ 0.08
400 Hours	\$ 0.07

7. A customer may qualify for a lower rate tier if:
  - a. Customer commits to an extended term other than which is required.
  - b. Combined Product Usage (Customer agrees to subscribe for an equivalent term to other Hargray Long Distance service offerings such as 800 Service, Special Circuits, Operator Services or other qualifying services.
  - c. Promotional Offerings: as outlined in 2.11 preceding.
  - d. Multiple customer locations may apply to accumulate traffic for usage tiers.

3.1.10 Hargray “CPA” Services (Business Offering)

1. Call Plus Accounting Services for high volume dedicated access business customers.
2. Provides for the routing of all long distance traffic (“1 +”), originating from the Company's tandem office or the customer premise, and terminating within the domestic United States via dedicated access facilities.
3. CPA assigns customer account codes. Customer account codes are required to place calls. All long distance charges are billed to the party responsible for a particular customer account code.

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.10 Hargray “CPA” Services (Business Offering) (Cont'd)

4. Flat Rate billing with account code, traffic summary, management statistics and supporting call detail.
5. All traffic billed in full minute increments
6. Per Minute Rate \$ 0.11 / minute
7. A customer may qualify for a lower rate tier if:
  - a. Customer commits to an extended term other than which is required.
  - b. Combined Product Usage (Customer agrees to subscribe for an equivalent term to other Hargray Long Distance service offerings such as 800 Service, Special Circuits, Operator Services or other qualifying services.
  - c. Promotional Offerings: as outlined in 2.11 preceding.
  - d. Multiple customer locations may apply to accumulate traffic for usage tiers.

3.1.11 Wide Area Telecommunications Service “WATS” (Business Offering)

1. (WATS) is an enhanced flat rate outbound WATS service that uses existing lines and provides variable monthly, usage sensitive volume discounts.
2. WATS is the furnishing of service by the Company and its concurring Local Exchange Carriers for dial type telecommunications between a station associated with an access line and stations using the public switched network within the domestic United in accordance with the regulations and schedule of charges specified in this RTC.
3. The rates and charges specified herein for WATS provide for a usage sensitive charge in full minute billing increments.
4. WATS is for outward service and provides for the origination of calls from a station associated with WATS to telecommunication stations within the domestic United States by way of an access line.

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.11 Wide Area Telecommunications Service “WATS” (Cont'd)

5. WATS applies per billing account. If the customer has more than one line, all lines billed to one billing account will be included. If lines are billed to more than one account, regulations and charges apply for each billing account subscribing to WATS Service.
6. Limitation of Service
  - a. WATS does not include person-to-person, collect, conference, non-proprietary calling card usage, or operator handled calls.
  - b. This service contemplates the provision of satisfactory transmission only between the access line and the called station. However, satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to terminal equipment. Access lines will terminate only within the domestic United States.
7. The Company offers two types of WATS service at different rates. Please refer to the rate corresponding to each plan.

3.1.11 (A) **The WATS-Wise Plan**

\$ 0.11 per minute

This Plan allows Businesses that have subscribed to The WATS-Wise plan to be billed for all direct dialed domestic destinations in full minute billing increments. The WATS-Wise Plan applies per billing account.

3.1.11 (B) **One Great Rate WATS**

\$ 0.09 per minute

Flat Rate billing and a monthly surcharge, with account code, traffic summary, management statistics and supporting detail. There is a combined minimum monthly usage volume of \$350.00 on One Great Rate WATS, toll, or other, Low Country Carriers, Inc. offerings.

One Great Rate WATS provides the routing of all 1+ Long Distance Traffic originating from the Hargray Telephone Company's tandem office or the business customer's premise and terminating within the domestic United States via a switched access facility. Lower rate qualifications apply as outlined in 3.1.10



LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.12 Hargray T-CON Service

	<u>Rate</u>
Set Up Fee Per Use, Initial Block of 10	\$15.00
Set Up Fee Per Use, Additional Blocks of 5	\$ 5.00
Conference Rate Per Minute, Per Person	\$ 0.29
Monthly Fee	\$60.00

General Information

Hargray T-CON Service is a teleconferencing service that provides for Customer-controlled teleconferencing capability through an assigned toll-free dial-in number. The Customer can establish a teleconference with two (2) to thirty (30) conference parties via a touch-tone telephone from any interstate location. This plan has a non-discountable monthly fee per billing account. Full minute billing increments apply.

Regulations

Hargray T-CON Service applies per billing account. All lines using the conference bridge are billed to one account.

3.1.13 Hargray Long Distance SmartWorld Calling

1. General Information

Hargray Long Distance SmartWorld Calling is a per country, flat rate, International Direct Dial toll service, which is elected as an optional calling plan. SmartWorld calls are originated via normal shared use facilities in the United States and are terminated to the designated International locations. SmartWorld calling applies to both business and residential subscriber lines. Full minute billing increments apply.

Charges for Hargray Long Distance SmartWorld Calling are based on the duration of the call, and are independent of the time of day or day of the week.

## LONG DISTANCE SERVICES

### 3. Rates and Services – Interstate and International Long Distance Services (Cont'd)

#### 3.1 Rates and Plans (Cont'd)

##### 3.1.13 Hargray Long Distance SmartWorld Calling (Cont'd)

#### 2. Regulations

A minimum Monthly Service Charge of \$3.95 will be implemented for both residential and business lines that have elected to use Hargray Long Distance Company's SmartWorld Calling Plan.

Rates available for Countries on the SmartWorld Calling Plan are based on a flat rate per minute for all rate periods.

International Calling service is subject to transmission, atmospheric and like limitations. Those calls to a foreign country or area may be subject to restrictions and may be enforced from time to time by the authorities in that country or area.

##### 3.1.14 Hargray Unlimited Long Distance (Residential Offering)

#### 1. General Information

The "Hargray Unlimited Long Distance" Plan is a flat rate plan for residential customers only. This plan is for all direct dial Interstate calls in the domestic United States. This plan has a flat rate monthly fee per billing account. This plan is intended for normal voice usage, not unlimited dial-up access.

#### 2. Regulations

The "Hargray Unlimited Long Distance" Plan applies per billing account. If customer has more than one line, all lines billed to one billing account will be included. If lines are billed to more than one account, regulations and charges apply for each billing account subscribing to the "Hargray Unlimited Long Distance" Plan.

Discounts may apply for residential customers who subscribe to Hargray Telephone Company or Bluffton Telephone Company high speed data or video offerings and provided at the discretion of the Company.

This plan is intended for normal residential usage, as solely determined by the Company. The Company may, upon 10 days notice, terminate subscription to this plan by any subscriber for excessive usage or for any violation of the Plans limitations.

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.1 Rates and Plans (Cont'd)

3.1.14 Hargray Unlimited Long Distance (Residential Offering) (Cont'd)

3. Rates

Residential (a la carte)	\$ 22.74 / month
Residential (bundled services)	\$ 17.74 / month
Business (a la carte)	\$ 33.50 / month
Business (bundled services)	\$ 25.50 / month

3.2 Miscellaneous Services

3.2.1 Directory Assistance Service

The company will provide Directory Assistance Service for the convenience of its customers in obtaining telephone numbers.

All customers shall be charged the rates identified herein.

Rates for directory assistance service for residential and business customers for all points in the domestic United States. The rates are as follows:

	<u>Rate</u>
<u>Residential Directory Assistance Service</u>	
Per Request	\$ 1.25
<u>Business Directory Assistance Service</u>	
Per Request	\$1.25

## LONG DISTANCE SERVICES

### 3. Rates and Services – Interstate and International Long Distance Services (Cont'd)

#### 3.2.2 Operator Services

The Company provides Operator Services for telephone calls initiated from its Customers' locations through contractual relationships with interstate and international service providers. Operator Services provided by the Company include Interstate and International Operator Services.

##### a. Responsibilities of the Company for Operator Services

- i. In addition to the responsibilities of the Company established elsewhere in the Rates, Terms and Conditions, the following responsibilities of the Company apply to Company provision of Operator Services.
- ii. The Company shall identify itself, audibly and distinctly, to the Customer at the beginning of each telephone call and a second time before the Customer incurs any charge for the call.
- iii. The Company shall permit the Customer to terminate the telephone call at no charge before the call is connected.
- iv. The Company shall disclose immediately to the Customer, upon request and at no charge to the Customer,
- v. A quote of its rates or charges for the call;
- vi. The methods by which such rates or charges will be collected; and
- vii. The methods by which complaints concerning such rates, charges, or collection practices will be resolved.

##### b. Responsibilities of the Customer for Operator Services

In addition to the responsibilities and obligations of the Customer established elsewhere in the Rates, Terms and Conditions, the following responsibilities apply to Customer use of Company provided Operator Services.

The Customer is responsible for compliance with the applicable regulations set forth in these Rates, Terms and Conditions.

The Customer is responsible for establishing his, her or their identity as often as necessary during the course of a call.

The Customer is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

## LONG DISTANCE SERVICES

### 3. Rates and Services – Interstate and International Long Distance Services (Cont'd)

#### 3.2.2 Operator Services

##### Responsibilities of the Customer for Operator Services (Cont'd)

The Customer is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

#### 3.2.3 Billing Arrangements

##### 1. Collect, Calling Card and Third Party Calls

Charges for calls of this type will be included on the Billed Party's regular local telephone bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company or a bill issued directly by the Company or its billing and collection agent or clearing house. Individual types of billing arrangements may not be available for all types of Operator Services. Where a billing arrangement is not available for a call, the Company will not provide Operator Service.

##### 2. Credit Card Calls

Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card-issuing company. Where a billing arrangement is not available for the Company to bill for charges to a credit card, the Company will not provide Operator Service with respect to credit card calls.

##### 3. Unanswered Calls

The Company will not bill for unanswered calls in areas where Equal Access is available, nor will the Company knowingly bill for unanswered telephone calls where Equal Access is not available. In the event that an unanswered call is inadvertently billed due to the unavailability of Equal Access, the Company will cancel or refund all such charges upon request of the Billed Party. Any call for which the billed duration exceeds one minute shall be presumed to have been answered.

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.2.3 Billing Arrangements (Cont'd)

4. Call Splashing

The Company will not engage in Call Splashing, unless the Customer requests to be transferred to another provider of Operator Services, the Customer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and the Customer then consents to be transferred.

5. Billing Entity Conditions

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly.

If there is still a disagreement about the disputed amount after investigation and review by the Company, the Billed Party may file an appropriate complaint with the Federal Communications Commission by mail at the address listed below, or at <http://www.fcc.gov/eb/tcd>.

Telecommunications Consumers Division  
Federal Communications Commission  
445 12th Street, SW  
Room 5-A724  
Washington, D.C. 20554

6. Description of Interstate Operator Services

The Company offers Interstate Operator Services pursuant to these Rates, Terms and Conditions. All Interstate Operator Services are offered for the purpose of completing interstate telephone calls to any ten-digit telephone number (area code plus seven-digit local number) in the United States.

a. The Company provides the following Interstate Operator Services:

Collect Calls  
Third Party Calls  
Calling Card Calls

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.2.3 Billing Arrangements (Cont'd)

Description of Interstate Operator Services (Cont'd)

b. Person-to Person-Calls

Collect Calls, Third Party Calls and Calling Card Calls for Interstate Operator Services may be placed on a Person-to-Person call basis. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as station-to-station.

3.2.4 Description of International Operator Services

The Company offers International Operator Services pursuant to these Rates, Terms and Conditions. All International Operator Services are offered for the purpose of completing international telephone calls originating from the United States and terminating to international points.

The Company provides the following types of International Operator Services:

Third Party Calls  
Calling Card Calls

3.2.5 Payphone Origination Charge

A Payphone Origination Charge applies to all completed consumer Interstate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis.

1. The Charge applies to:

Calling card service  
Collect calls  
Third party billed  
Directory Assistance calls  
Pre-paid card service  
Toll Free "1-8YY" Calls

LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.2.5 Payphone Origination Charge (Cont'd)

2. The Charge does not apply to:

- Calls paid for by inserting coins
- Calls placed from stations other than public/semi-public payphones
- Calls placed to Telecommunications Relay Service for the hearing impaired
- Any calls for which the payphone provider is otherwise compensated pursuant to contract with the carrier.

3.2.6 Returned Check Charge

A Customer whose payment by check is returned for insufficient funds, or is Otherwise not processed for payment, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed. If the returned check was for a combined interstate and international balance, only a single returned check charge will apply.

<u>Per Occasion</u>	\$30.00
---------------------	---------

3.2.7 Interstate Operator Services

1. Per Minute Rates and Surcharges

The Carrier Service per minute usage rates as outlined on the operator services Rate table will apply with a one (1) time per call placement charged added to the initial minute of each Operator Service call placed within the domestic United States.

<u>Service</u>	<u>Rate</u>
Flat	\$0.40/minute
Coin Control (Paid)	\$0.40/minute

Surcharges (Per Call)

Station – Basic	\$2.25
Collect	\$2.25
Third Party	\$2.25



LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

3.2.7 Interstate Operator Services (Cont'd)

Person – Basic	\$5.50
Collect	\$5.50
Third Party	\$5.50
LEC or CC	\$0.90
OP Dialed / CC	\$1.15
PAS	\$3.50

3.2.8 Busy Line Interruption

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made, and its Service Charge incurred, prior to a Busy Line Interruption.

Once an operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate call. Customers may accept or refuse the operator's offer to complete the call.

Rate

Residential:	\$5.50/interruption
Business:	\$5.50/interruption

3.2.9 Universal Service Charge

Each customer will be charged a monthly Universal Service Charge. This service charge will apply to all interstate long distance services that are provided for within these Rates, Terms and Conditions. The Universal Service Charge will be \$0.99 per subscriber line per month.

3.2.10 Payphone Origination Charge

Per Call	\$0.50
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LONG DISTANCE SERVICES

**3. Rates and Services – Interstate and International Long Distance Services (Cont'd)**

**3.2.11 Busy Line Interruption**

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made, and its Service Charge incurred, prior to a Busy Line Interruption.

Once an operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate call. Customers may accept or refuse the operator's offer to complete the call.

Residential:	\$6.45/interruption
Business:	\$6.45/interruption

**3.3 Returned Check Charge**

A Customer whose payment by check is returned for insufficient funds, or is otherwise not processed for payment, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed. If the returned check was for a combined interstate and international balance, only a single returned check charge will apply.

<u>Per Occasion</u>	\$30.00
---------------------	---------

LONG DISTANCE SERVICES

4. International Long Distance

4.1 Rates for International Dial Service

Discounts of up to 15% of the dialed International Message Telecommunications

Service rates listed are available to high volume users of various Low Country

Carriers, Inc. optional calling plans and Business WATS offerings.

COUNTRY	RATES
Afghanistan	2.00
Albania	1.50
Algeria	2.00
American Samoa	1.50
Andorra	1.25
Angola	2.00
Anguilla	1.50
Antarctica (Casey Base)	2.00
Antarctica (Scott Base)	2.00
Antigua (Barbuda)	1.50
Argentina	1.75
Armenia	1.50
Aruba	1.50
Ascension Island	2.00
Australia	1.25
Austria	1.25
Azerbaijan	1.50
Bahamas	1.00
Bahrain	1.50
Bangladesh	1.50
Barbados	1.50
Belarus	1.50
Belgium	1.25
Belize	1.75
Benin	2.00
Bermuda	1.50
Bhutan	1.50
Bolivia	1.75
Bosnia	1.50
Botswana	2.00
Brazil	1.75
British Virgin Islands	1.50
Brunei	1.50
Bulgaria	1.50
Burkina Faso	2.00
Burundi	2.00
Cambodia	1.50
Cameroon	2.00
Canada	0.50
Cape Verde Islands	1.50

Cayman Islands	1.50
Central African Republic	2.00
Chad	2.00
Chile	1.75
China	1.50
Christmas Island	1.50
Cocos Island	1.50
Colombia	1.75
Comoros	1.50
Congo	2.00
Cook Islands	1.50
Costa Rica	1.50
Croatia	1.50
Cuba	1.50
Cyprus	1.50
Czech Republic	1.50
Denmark	1.25
Diego Garcia	1.75
Djibouti	2.00
Dominica	1.50
Dominican Republic	1.50
Easter Island	1.50
Ecuador	1.75
Egypt	2.00
El Salvador	1.75
Equatorial Guinea	2.00
Eritrea	2.00
Estonia	1.50
Gibraltar	1.50
Greece	1.50
Greenland	1.25
Grenada	1.50
Grenadine Island	1.50
Guadeloupe	1.50
Guantanamo Bay	2.00
Guatemala	1.75
Guinea Republic	2.00
Guinea Bissau	2.00
Guyana	1.75
Haiti	1.50
Honduras	1.50
Hong Kong	1.50
Hungary	1.50
Iceland	1.25
India	1.50
Indonesia	1.50
Iran	1.50
Iraq	1.50
Ireland	1.25
Israel	1.50
Italy	1.25
Ivory Coast	2.00
Jamaica	1.50
Japan	1.50
Jordan	1.50
Kazakhstan	1.50
Kenya	2.00
Kiribati	2.00
Kuwait	1.50
Kyrgyzstan	1.50
Laos	1.50
Latvia	1.50
Lebanon	2.00

Lesotho	2.00
Liberia	2.00
Libya	2.00
Liechtenstein	1.25
Lithuania	1.50
Luxembourg	1.25
Macao	1.50
Macedonia	2.00
Madagascar	2.00
Malawi	2.00
Malaysia	1.50
Maldives	1.50
Mali Republic	2.00
Malta	2.00
Marisat-Atlantic	2.00
Marisat-Indian	2.00
Marisat-Pacific	2.00
Marisat-West Atlantic	2.00
Marshall Island	1.50
Martinique	1.50
Mauritania	2.00
Mauritius	2.00
Mayotte Island	1.50
Mexico	.75
Micronesia	1.50
Midway	1.50
Moldova	1.50
Monaco	1.25
Mongolia	1.50
Montserrat	1.50
Morocco	2.00
Mozambique	2.00
Myanmar (Burma)	1.50
Nakhodka	2.00
Namibia	2.00
Nauru	1.50
Nepal	1.50
Netherlands	1.25
Netherlands Antilles	1.50
Nevis	2.00
New Caledonia	1.50
New Zealand	1.25
Nicaragua	1.75
Niger	2.00
Nigeria	2.00
Niue Island	1.50
Norfolk Island	1.50
North Korea	2.00
Norway	1.25
Oman	2.00
Pakistan	1.50
Palau	1.50
Panama	1.75
Papua New Guinea	1.50
Paraguay	1.75
Peru	1.75
Philippines	1.50
Poland	1.50
Portugal	1.25
Qatar	2.00

Reunion Island	1.50
Romania	1.50
Russia	1.50
Rwanda	2.00
Sakahlin	2.00
San Marino	1.75
Sao Tome	1.75
Saudi Arabia	2.00
Senegal Republic	2.00
Seychelles	1.50
Sierra Leone	2.00
Singapore	1.50
Slovakia	1.50
Slovenia, Republic of	1.50
Solomon Islands	1.50
Somalia	2.00
South Africa	2.00
South Korea	1.50
Spain	1.25
Sri Lanka	1.50
St. Helena	1.50
St. Kitts	1.50
St. Lucia	1.50
St. Pierre	1.50
St. Vincent	1.50
Sudan	2.00
Suriname	2.00
Swaziland	2.00
Sweden	1.25
Switzerland	1.25
Syria	2.00
Taiwan	1.50
Tajikistan	1.50
Tanzania	2.00
Thailand	1.50
Togo	1.50
Tonga Islands	1.50
Trinidad	1.50
Tunisia	2.00
Turkey	1.50
Turkmenistan	1.50
Turk & Caicos	1.50
Tuvalu	1.50
Uganda	2.00
Ukraine	1.50
United Arab Emirates	1.50
United Kingdom	1.00
Uruguay	1.75
Uzbekistan	1.50
Vanuatu	1.50
Vatican City	1.25
Venezuela	1.75
Vietnam	1.50
Wake Island	1.50
Wallis/Futunia	1.50
Western Samoa	1.50
Yemen, Republic of	2.00
Yugoslavia	2.00
Zaire	2.00
Zambia	2.00

LOW COUNTRY CARRIERS, INC.  
D/B/A HARGRAY LONG DISTANCE COMPANY

RATES, TERMS AND CONDITIONS  
Section 4, Page 6

LONG DISTANCE SERVICES

4. International Long Distance

4.2 Smart 8's Rate Schedule

The Smart 8's Service Rates to Countries other than Canada.

<u>Country</u>	<u>Per Minute</u>
Australia	1.42
Belgium	1.48
Brazil	1.54
Chile	1.75
China	3.20
Cyprus	1.76
Denmark	1.59
Finland	1.55
France	1.59
Germany	1.49
Hong Kong	1.93
Hungary	1.46
Indonesia	2.05
Ireland	1.81
Israel	1.84
Italy	1.59
Japan	1.74
Korea	1.89
Luxembourg	1.50
Malaysia	1.89
Netherlands	1.49
New Zealand	2.08
Norway	1.58
Singapore	1.81
South Africa	2.27
Spain	1.71)
Sweden	1.47
Switzerland/Liechtenstein	1.59
Thailand	1.94
United Kingdom	1.25

\* Please allow 7 business days for activation.

\*\* Domestic Smart 8's Service is also needed – a \$100.00 fee per account will be applied for domestic call blocking if requested.

LOW COUNTRY CARRIERS, INC.  
D/B/A HARGRAY LONG DISTANCE COMPANY

RATES, TERMS AND CONDITIONS  
Section 4, Page 7

LONG DISTANCE SERVICES

4. International Long Distance

4.2.1 The Smart 8's Service Rates – Canada



(1) Originating Area Codes for Canada:

204	306	403	416	418	506	514
519	604	613	705	709	807	819
902						

(2) Per Minute Rate

	<u>RO/R1</u>	<u>R2/R3</u>
Day	.55	.50
Evening	.42	.38
Night/Wknd	.32	.31

Installation and service charges are applicable to those International Smart 8's

Service customers who are not subscribers of the Company's domestic Smart 8's Service.

Installation Charge (Nonrecurring) \$50.00

Monthly Service Charge \$20.00

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan

The following reflect the Areas with the rates that are being offered by Hargray Long Distance Company's SmartWorld Calling.

COUNTRY	RATES
Albania	0.50
Algeria	0.50
American Samoa	0.30
Andorra	0.30
Angola	0.30
Anguilla	0.50
Antigua (Barbuda)	0.40
Argentina	0.30
Armenia	0.30
Aruba	0.30
Ascension Island	0.90
Australia	0.10
Austria	0.10
Azerbaijan	0.40
Bahamas	0.30
Bahrain	0.40
Bangladesh	0.50
Barbados	0.30
Belarus	0.30
Belgium	0.10
Belize	0.40
Benin	0.40
Bermuda	0.20
Bhutan	0.40
Bolivia	0.50
Bosnia	0.40
Botswana	0.40
Brazil	0.30
British Virgin Islands	0.30
Brunei	0.30

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
Bulgaria	0.30
Burkina Faso	0.50
Burundi	0.40
Cambodia	0.90
Cameroon	0.40
Canada	0.10
Cape Verde Islands	0.50
Cayman Islands	0.30
Central African Republic	0.50
Chad	0.50
Chile	0.30
China	0.30
Colombia	0.30
Congo	0.50
Cook Islands	3.90
Costa Rica	0.40
Croatia	0.40
Cuba	1.20
Cyprus	0.40
Czech Republic	0.30
Denmark	0.20
Diego Garcia	2.20
Dominica	0.40
Dominican Republic	0.30
Ecuador	0.40
Egypt	0.50
El Salvador	0.40
Equatorial Guinea	0.90
Eritrea	0.90

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
Estonia	0.50
Ethiopia	0.90
Faeroe Islands	0.30
Falkland Islands	1.50
Fiji Islands	0.90
Finland	0.20
France	0.20
French Antilles	0.90
French Guiana	0.50
French Polynesia	0.90
Gabon	0.90
Gambia	0.50
Georgia	0.50
Germany	0.20
Ghana	0.50
Gibraltar	0.90
Greece	0.20
Greenland	0.50
Guadeloupe	0.50
Guatemala	0.40
Guinea Republic	0.50
Guinea Bissau	0.90
Guyana	1.50
Honduras	0.50
Hong Kong	0.20
Hungary	0.30
Iceland	0.50
India	0.80

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
Indonesia	0.40
Iran	0.80
Iraq	0.80
Ireland	0.20
Israel	0.30
Italy	0.20
Ivory Coast	0.90
Jamaica	0.40
Japan	0.20
Jordan	0.40
Kazakhstan	0.40
Kenya	0.50
Kiribati	0.90
Kuwait	0.50
Kyrgyzstan	0.80
Laos	0.90
Latvia	0.50
Lebanon	0.50
Lesotho	0.90
Liberia	0.50
Libya	0.90
Liechtenstein	0.20
Lithuania	0.50
Luxembourg	0.20
Macao	0.50
Macedonia	0.50
Madagascar	0.50
Malawi	0.50
Malaysia	0.30
Maldives	0.90
Mali Republic	0.50
Malta	0.50

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
Marshall Island	0.50
Martinique	0.40
Mauritania	0.90
Mauritius	0.90
Mayotte Island	0.90
Mexico	0.30
Micronesia	0.90
Moldova	0.50
Monaco	0.20
Mongolia	0.50
Montserrat	0.40
Morocco	0.50
Mozambique	0.50
Myanmar (Burma)	0.90
Namibia	0.90
Nauru	2.50
Nepal	0.90
Netherlands	0.20
Netherlands Antilles	0.40
New Caledonia	0.90
New Zealand	0.20
Nicaragua	0.90
Niger	0.90
Nigeria	0.80

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
North Korea	0.90
Norway	0.20
Oman	0.80
Pakistan	0.80
Palau	0.90
Panama	0.40
Papua New Guinea	0.50
Paraguay	0.50
Peru	0.50
Philippines	0.30
Poland	0.30
Portugal	0.20
Qatar	0.80
Reunion Island	0.50
Romania	0.30
Russia	0.30
Rwanda	0.90
San Marino	0.50
Saudi Arabia	0.90
Seychelles	0.50
Sierra Leone	0.90
Singapore	0.20
Slovakia	0.50
Slovenia, Republic of	0.50
Solomon Islands	3.90
South Africa	0.40

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
South Korea	0.20
Spain	0.20
Sri Lanka	0.90
St. Helena	0.90
St. Kitts	0.40
St. Lucia	0.40
St. Pierre	0.50
St. Vincent	0.40
Sudan	0.90
Suriname	0.90
Swaziland	0.80
Sweden	0.20
Switzerland	0.20
Syria	0.90
Taiwan	0.20
Tajikistan	0.40
Tanzania	0.90
Thailand	0.50
Togo	0.50
Tonga Islands	0.80
Trinidad	0.50
Tunisia	0.90
Turkey	0.50
Turkmenistan	0.80
Turk & Caicos	0.60
Tuvalu	2.50
Uganda	0.90
Ukraine	0.40
United Arab Emirates	0.70
United Kingdom	0.10
Uruguay	0.50



LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.3 Rate Schedules (Cont'd)

Hargray Long Distance SmartWorld Calling Plan (Cont'd)

COUNTRY	RATES
Uzbekistan	0.60
Vanuatu	3.90
Vatican City	0.40
Venezuela	0.40
Vietnam	0.80
Wallis/Futunia	2.50
Western Samoa	0.70
Yemen, Republic of	0.80
Yugoslavia	0.40
Zaire	0.80
Zambia	0.80
Zimbabwe	0.80

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

Rates for SmartLink International Service

COUNTRY	RATES
Afghanistan	N/A
Albania	1.15
Algeria	1.15
American Samoa	1.25
Andorra	0.59
Angola	1.50
Anguilla	0.99
Antarctica (Casey Base)	N/A
Antarctica (Scott Base)	N/A
Antigua (Barbuda)	0.93
Argentina	0.90
Armenia	1.28
Aruba	0.86
Ascension Island	1.49
Australia	0.35
Austria	0.50
Azerbaijan	1.48
Bahamas	0.67
Bahrain	1.34
Bangladesh	1.79
Barbados	0.85
Belarus	1.44
Belgium	0.50
Belize	1.29
Benin	1.29
Bermuda	0.85
Bhutan	1.84
Bolivia	1.14
Bosnia	1.21
Botswana	1.55
Brazil	0.70
British Virgin Islands	0.93
Brunei	1.52

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
Bulgaria	1.16
Burkina Faso	1.16
Burundi	1.65
Cambodia	2.13
Cameroon	1.44
Canada	0.25
Cape Verde Islands	1.64
Cayman Islands	0.85
Central African Republic	1.95
Chad	1.95
Chile	0.80
China	1.54
Christmas Island	2.46
Cocos Island	2.46
Colombia	0.86
Comoros	0.90
Congo	1.44
Cook Islands	2.29
Costa Rica	0.90
Croatia	1.11
Cuba	1.27
Cyprus	0.90
Czech Republic	0.90
Denmark	0.36
Diego Garcia	1.84
Djibouti	1.66
Dominica	0.85
Dominican Republic	0.85
Easter Island	0.85
Ecuador	1.02
Egypt	1.20
El Salvador	0.98
Equatorial Guinea	2.29
Eritrea	N/A

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
Estonia	0.90
Ethiopia	1.81
Faeroe Islands	0.90
Falkland Islands	1.44
Fiji Islands	1.73
Finland	0.50
France	0.36
French Antilles	1.04
French Guiana	1.21
French Polynesia	1.25
Gabon	1.20
Gambia	1.15
Georgia	1.55
Germany	0.36
Ghana	0.99
Gibraltar	0.90
Greece	0.90
Greenland	1.02
Grenada	0.85
Grenadine Island	0.85
Guadeloupe	1.02
Guantanamo Bay	N/A
Guatemala	1.02
Guinea Republic	1.45
Guinea Bissau	1.79
Guyana	1.38
Haiti	1.06
Honduras	1.14
Hong Kong	0.90
Hungary	0.90
Iceland	0.87
India	1.04

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
Indonesia	1.22
Iran	1.48
Iraq	1.96
Ireland	0.36
Israel	0.90
Italy	0.36
Ivory Coast	1.72
Jamaica	0.85
Japan	0.90
Jordan	0.90
Kazakhstan	0.99
Kenya	1.39
Kiribati	1.44
Kuwait	0.90
Kyrgyzstan	1.01
Laos	2.08
Latvia	0.98
Lebanon	1.30
Lesotho	1.49
Liberia	0.99
Libya	0.99
Liechtenstein	0.46
Lithuania	1.52
Luxembourg	0.54
Macao	1.18
Macedonia	N/A
Madagascar	2.09
Malawi	0.99
Malaysia	0.90
Maldives	1.36
Mali Republic	2.07
Malta	0.99

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
Marisat-Atlantic	N/A
Marisat-Indian	N/A
Marisat-Pacific	N/A
Marisat-West Atlantic	N/A
Marshall Island	1.88
Martinique	0.99
Mauritania	1.75
Mauritius	1.86
Mayotte Island	2.16
Mexico	0.62
Micronesia	1.80
Midway	0.99
Moldova	1.27
Monaco	0.47
Mongolia	2.02
Montserrat	0.85
Morocco	0.99
Mozambique	1.38
Myanmar (Burma)	4.44
Nakhodka	N/A
Namibia	1.25
Nauru	1.18
Nepal	1.84
Netherlands	0.36
Netherlands Antilles	0.85
Nevis	N/A
New Caledonia	1.52
New Zealand	0.51
Nicaragua	1.11
Niger	1.40
Nigeria	0.99
Niue Island	2.28

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
Norfolk Island	2.28
North Korea	N/A
Norway	0.49
Oman	1.75
Pakistan	1.75
Palau	2.49
Panama	0.89
Papua New Guinea	1.18
Paraguay	1.18
Peru	0.89
Philippines	0.85
Poland	0.90
Portugal	0.90
Qatar	1.42
Reunion Island	1.58
Romania	1.25
Russia	0.90
Rwanda	1.84
Sakahlin	N/A
San Marino	0.80
Sao Tome	1.67
Saudi Arabia	0.99
Senegal Republic	1.68
Seychelles	2.33
Sierra Leone	1.94
Singapore	0.90
Slovakia	0.90
Slovenia, Republic of	0.99
Solomon Islands	1.80
Somalia	N/A
South Africa	0.99

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
South Korea	0.90
Spain	0.59
Sri Lanka	1.59
St. Helena	1.49
St. Kitts	0.99
St. Lucia	0.85
St. Pierre	0.85
St. Vincent	0.85
Sudan	N/A
Suriname	1.53
Swaziland	0.99
Sweden	0.36
Switzerland	0.36
Syria	1.87
Taiwan	0.90
Tajikistan	0.99
Tanzania	1.45
Thailand	1.28
Togo	1.18
Tonga Islands	2.20
Trinidad	0.99
Tunisia	1.26
Turkey	0.90
Turkmenistan	0.99
Turk & Caicos	0.85
Tuvalu	2.02
Uganda	1.40
Ukraine	1.26
United Arab Emirates	0.90
United Kingdom	0.25
Uruguay	0.99



LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

SmartLink Calling Card

COUNTRY	RATES
Uzbekistan	0.99
Vanuatu	1.62
Vatican City	0.66
Venezuela	0.80
Vietnam	1.67
Wake Island	0.99
Wallis/Futunia	0.85
Western Samoa	1.44
Yemen, Republic of	1.19
Yugoslavia	N/A
Zaire	1.19
Zambia	1.20
Zimbabwe	0.99

Surcharge for SmartLink Calling Card

In addition to the charges listed in Section 5.2.E.1 above, a surcharge of \$0.70 is assessed for each call made with the SmartLink Calling Card.

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.4 Rate Schedules (Cont'd)

4.4.1 SmartLink Calling Card Operator Surcharges

The Carrier Service per minute usage rates as outlined in preceding sections apply with a one (1) time per-call placement charge added to the initial minute of each Interstate Operator Service call placed.

Mexico and all other International Points except Canada

	Rate
<b>Surcharges:</b>	
Station-Basic	\$4.50
Collect	\$4.50
3rd Party	\$7.00
Person-Basic	\$7.00
Collect	\$7.00
3rd Party	\$7.00
LEC or CC	\$0.70
OP Dialed/CC	\$4.50

Canada Only

	Rate
<b>Surcharges:</b>	
Station-Basic	\$2.25
Collect	\$2.25
3rd Party	\$2.25
Person-Basic	\$4.50
Collect	\$4.50
3rd Party	\$4.50
LEC or CC	\$0.70
OP Dialed/CC	\$2.25
BLU (verify)	\$6.50
BLI (interruption)	\$6.50

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.5 International Operator Services

Surcharges

The Carrier Service per minute usage rates as outlined in Section 3.2.(B) will apply with a one (1) time per-call placement charge added to the initial minute of each Operator Service call placed.

SURCHARGES

<u>Station-Basic</u>	\$3.50
Collect	\$6.00
3rd Party	\$6.00
Person-Basic	\$6.00
Collect	\$6.00
3rd Party	\$6.00
LEC or CC	\$1.85
OP Dialed/CC	\$2.15
BLV (verify)	\$6.50
BLI (interruption)	\$6.50
D.A.	\$3.95

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.5 International Operator Services

COUNTRY	RATES
Afghanistan	2.00
Albania	1.50
Algeria	2.00
American Samoa	1.50
Andorra	1.25
Angola	2.00
Anguilla	1.50
Antarctica (Casey Base)	2.00
Antarctica (Scott Base)	2.00
Antigua (Barbuda)	1.50
Argentina	1.75
Armenia	1.50
Aruba	1.50
Ascension Island	2.00
Australia	1.25
Austria	1.25
Azerbaijan	1.50
Bahamas	1.00
Bahrain	1.50
Bangladesh	1.50
Barbados	1.50
Belarus	1.50
Belgium	1.25
Belize	1.75
Benin	2.00
Bermuda	1.50
Bhutan	1.50
Bolivia	1.75
Bosnia	1.50
Botswana	2.00
Brazil	1.75
British Virgin Islands	1.50
Brunei	1.50

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
Bulgaria	1.50
Burkina Faso	2.00
Burundi	2.00
Cambodia	1.50
Cameroon	2.00
Canada	0.50
Cape Verde Islands	1.50
Cayman Islands	1.50
Central African Republic	2.00
Chad	2.00
Chile	1.75
China	1.50
Christmas Island	1.50
Cocos Island	1.50
Colombia	1.75
Comoros	1.50
Congo	2.00
Cook Islands	1.50
Costa Rica	1.50
Croatia	1.50
Cuba	1.50
Cyprus	1.50
Czech Republic	1.50
Denmark	1.25
Diego Garcia	1.75
Djibouti	2.00
Dominica	1.50
Dominican Republic	1.50
Easter Island	1.50
Ecuador	1.75
Egypt	2.00
El Salvador	1.75
Equatorial Guinea	2.00
Eritrea	2.00

LONG DISTANCE SERVICES

4. Rates for International Long Distance Service (Cont'd)

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
Estonia	1.50
Ethiopia	2.00
Faeroe Islands	1.50
Falkland Islands	1.50
Fiji Islands	1.50
Finland	1.25
France	1.25
French Antilles	1.50
French Guiana	2.00
French Polynesia	1.50
Gabon	2.00
Gambia	2.00
Georgia	1.50
Germany	1.25
Ghana	2.00
Gibraltar	1.50
Greece	1.50
Greenland	1.25
Grenada	1.50
Grenadine Island	1.50
Guadeloupe	1.50
Guantanamo Bay	2.00
Guatemala	1.75
Guinea Republic	2.00
Guinea Bissau	2.00
Guyana	1.75
Haiti	1.50
Honduras	1.50
Hong Kong	1.50
Hungary	1.50
Iceland	1.25
India	1.50

LONG DISTANCE SERVICES

4. Rates for International Long Distance Service (Cont'd)

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
Indonesia	1.50
Iran	1.50
Iraq	1.50
Ireland	1.25
Israel	1.50
Italy	1.25
Ivory Coast	2.00
Jamaica	1.50
Japan	1.50
Jordan	1.50
Kazakhstan	1.50
Kenya	2.00
Kiribati	2.00
Kuwait	1.50
Kyrgyzstan	1.50
Laos	1.50
Latvia	1.50
Lebanon	2.00
Lesotho	2.00
Liberia	2.00
Libya	2.00
Liechtenstein	1.25
Lithuania	1.50
Luxembourg	1.25
Macao	1.50
Macedonia	2.00
Madagascar	2.00
Malawi	2.00
Malaysia	1.50
Maldives	1.50
Mali Republic	2.00
Malta	2.00

LONG DISTANCE SERVICES

4. Rates for International Long Distance Service (Cont'd)

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
Marisat-Atlantic	2.00
Marisat-Indian	2.00
Marisat-Pacific	2.00
Marisat-West Atlantic	2.00
Marshall Island	1.50
Martinique	1.50
Mauritania	2.00
Mauritius	2.00
Mayotte Island	1.50
Mexico	.75
Micronesia	1.50
Midway	1.50
Moldova	1.50
Monaco	1.25
Mongolia	1.50
Montserrat	1.50
Morocco	2.00
Mozambique	2.00
Myanmar (Burma)	1.50
Nakhodka	2.00
Namibia	2.00
Nauru	1.50
Nepal	1.50
Netherlands	1.25
Netherlands Antilles	1.50
Nevis	2.00
New Caledonia	1.50
New Zealand	1.25
Nicaragua	1.75
Niger	2.00
Nigeria	2.00
Niue Island	1.50



LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
Norfolk Island	1.50
North Korea	2.00
Norway	1.25
Oman	2.00
Pakistan	1.50
Palau	1.50
Panama	1.75
Papua New Guinea	1.50
Paraguay	1.75
Peru	1.75
Philippines	1.50
Poland	1.50
Portugal	1.25
Qatar	2.00
Reunion Island	1.50
Romania	1.50
Russia	1.50
Rwanda	2.00
Sakahlin	2.00
San Marino	1.75
Sao Tome	1.75
Saudi Arabia	2.00
Senegal Republic	2.00
Seychelles	1.50
Sierra Leone	2.00
Singapore	1.50
Slovakia	1.50
Slovenia, Republic of	1.50
Solomon Islands	1.50
Somalia	2.00
South Africa	2.00

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
South Korea	1.50
Spain	1.25
Sri Lanka	1.50
St. Helena	1.50
St. Kitts	1.50
St. Lucia	1.50
St. Pierre	1.50
St. Vincent	1.50
Sudan	2.00
Suriname	2.00
Swaziland	2.00
Sweden	1.25
Switzerland	1.25
Syria	2.00
Taiwan	1.50
Tajikistan	1.50
Tanzania	2.00
Thailand	1.50
Togo	1.50
Tonga Islands	1.50
Trinidad	1.50
Tunisia	2.00
Turkey	1.50
Turkmenistan	1.50
Turk & Caicos	1.50
Tuvalu	1.50
Uganda	2.00
Ukraine	1.50
United Arab Emirates	1.50
United Kingdom	1.00
Uruguay	1.75

LONG DISTANCE SERVICES

**4. Rates for International Long Distance Service (Cont'd)**

4.5 International Operator Services (Cont'd)

COUNTRY	RATES
Uzbekistan	1.50
Vanuatu	1.50
Vatican City	1.25
Venezuela	1.75
Vietnam	1.50
Wake Island	1.50
Wallis/Futunia	1.50
Western Samoa	1.50
Yemen, Republic of	2.00
Yugoslavia	2.00
Zaire	2.00
Zambia	2.00
Zimbabwe	2.00