

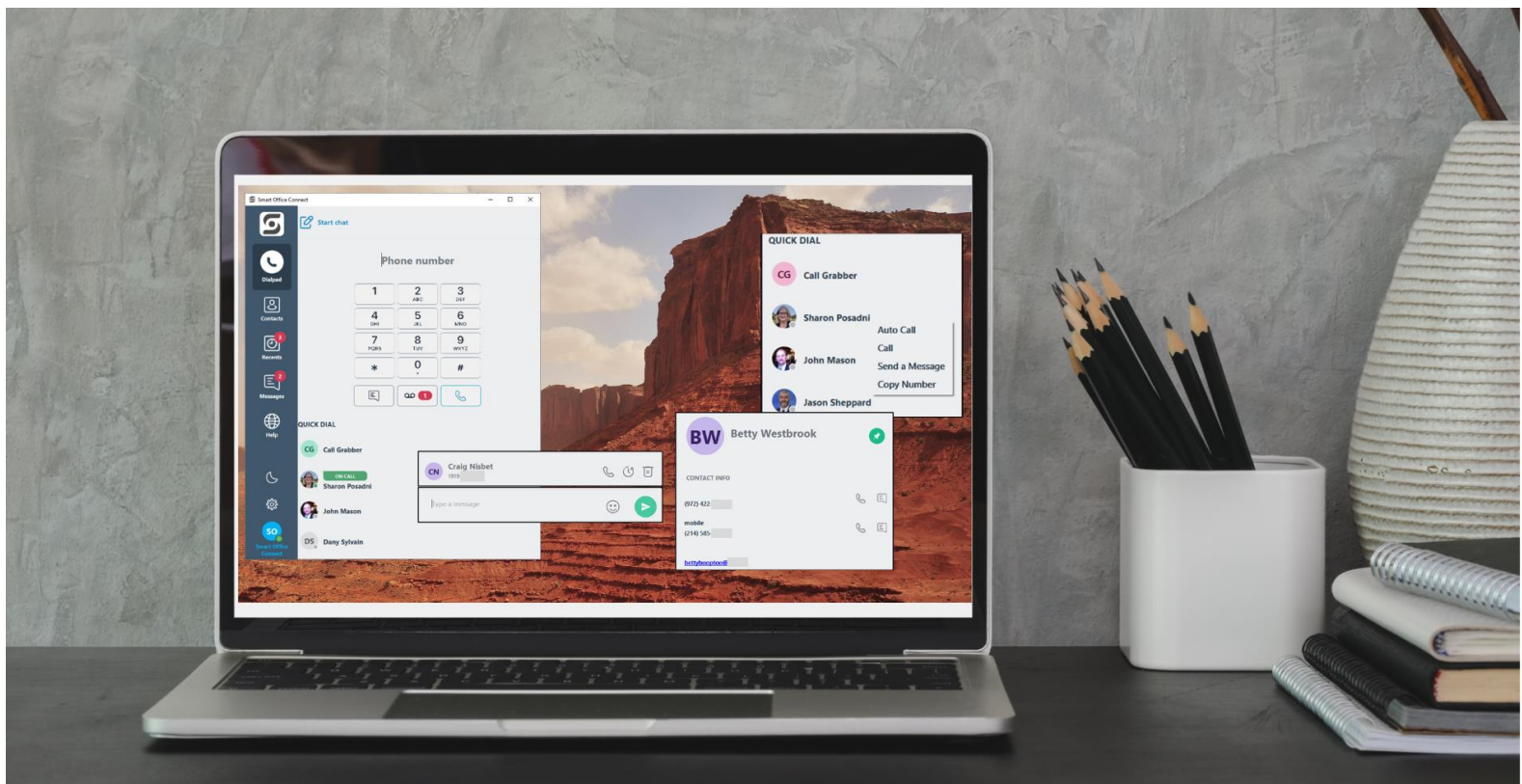
Smart Office Connect Desktop Windows & Mac

Smart for Business - Smart Office Connect



Smart Office Connect delivers rich collaboration experiences to PCs and Macs in or out of the office. It offers the freedom to make and receive audio calls and send instant messages directly from the desktop. Calls between clients, desktop phones, and mobile devices can be moved seamlessly using our Call Grabber feature. Employees can turn any workspace into a virtual office -- ideal for telecommuters and mobile employees as well as traditional office workers.

Smart Office Connect makes it easy to find co-workers and smoothly manage workflow by delivering PBX calling services, a unified company directory, user presence, instant messaging, call logs, and voice calling.



Stay Connected

Incoming business calls ring and can be answered on the desktop, complimenting or completely replacing a desk phone. Outbound calls show Caller ID with the user's office number making it easy to maintain a consistent business identity from the road or home office. Smart Office Connect is ready to manage multiple calls and integrate with other corporate services since it is specifically designed for business users rather than consumers.



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Key Capabilities

- Rich PBX services
- Presence
- Instant Messaging
- Click-to-dial voice and click to e-mail
- Enterprise Address Book
- Dynamic call handling

Icon	Function
	Speaker / Microphone Selection
	Mute / UnMute
	Hold / Resume
	End Call
	Dialpad for DTMF entry
	Add Contact to Call
	Blind Transfer
	Assisted Transfer
	Call Info

Call Controls

Manage audio, enter DTMF digits, mute/unmute, hold/resume, blind or assisted transfer the call using the controls within the Dialpad window.

End User Benefits

- One business identity – use a single office number for consistent access everywhere; no need to give out a personal mobile number.
- Productivity – find and communicate (IM, voice, e-mail) with co-workers and customers more effectively and rapidly in or out of the office.
- Access – use Call Grabber service to seamlessly move live calls between office phone, computer and mobile devices.
- Choice - Integrates with a variety of industry standard SIP devices, headsets and speakerphones.

Common Specifications

- Voice calling with G.711 & Opus codecs
- All conversations are secured with TLS & SRTP
- Custom tabs support 3rd party applications



Recents

Users can access their incoming, outgoing & missed call history. The icon on the menu bar shows the total number of missed calls and each entry shows the total number of missed for each contact. If you click each contact, you will see call history including call recordings and can delete each entry as required.