

Setting up Your
**Hargray Television
Equipment**

Explorer® HD/DVR Set Top Box Instructions



1.877.HARGRAY

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Welcome to your new Explorer HD/DVR Set Top Box. This guide is intended to help you set up your new equipment. After completing the installation steps, please refer to the back page of the guide for activation instructions.

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Included in this kit

Your Explorer HD/DVR Set Top Box comes with the following:



Coax Cable



HDMI Cable



Power Cord



Remote Control



2 AA Batteries

Contact Hargray with any questions or for assistance.

Activation – **866.531.0177**

Technical Support – **843.686.1135**

General inquiries – **1.877.HARGRAY**

Monday – Sunday
7am – 10pm EST

Account #: _____

Connecting to an HDTV with an HDMI Connector

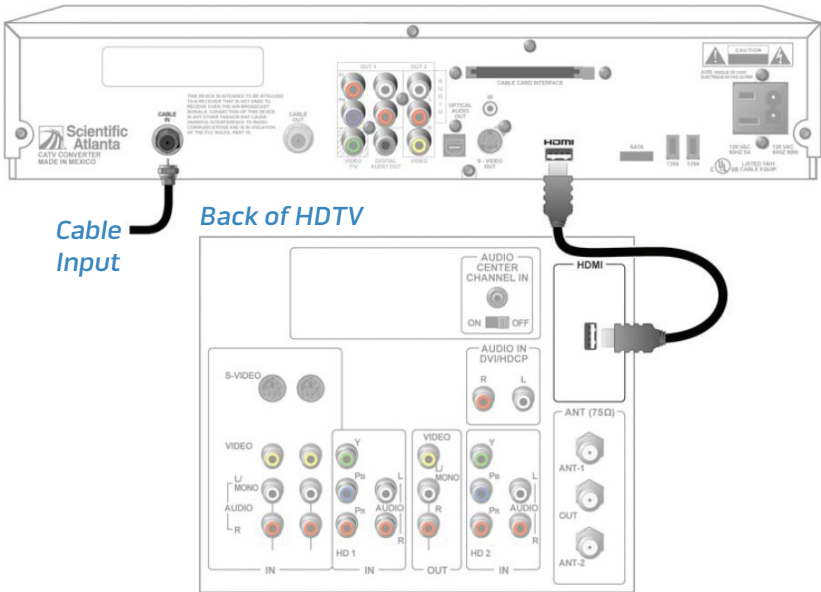
WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cables to the Explorer HD/DVR.

Required cables

- 1 HDMI-to-HDMI cable

Explorer HD/DVR



Cable Input

Back of HDTV

Important Notes Regarding the HDMI Interface on the Explorer HD/DVR

The HDMI interface automatically configures the audio output for a format supported by the television. Because not all TVs support the Dolby® Digital input, the HDMI interface may automatically select a 2-channel stereo audio configuration instead of Dolby Digital, which it carries over to the other digital audio outputs of the Explorer HDC HD/DVR. This prevents your home theater system or Dolby Digital decoder from providing the full Dolby Digital surround-sound effect.

You can override this configuration by completing the following steps:

- 1** Press **SETTINGS** twice on the remote control to open the General Settings menu.
- 2** Press **MOVE UP** or **MOVE DOWN** to select the option Audio: Digital Out.
- 3** Press **MOVE RIGHT** to select Dolby Digital. This setting will send Dolby Digital audio to the HDMI, DIGITAL AUDIO OUT and OPTICAL AUDIO OUT connectors on the Explorer HDC HD/DVR.

Notes:

- If the TV is not Dolby Digital capable, it may not produce audio through its speakers when the Audio: Digital Out setting on the Explorer HDC HD/DVR is set to Dolby Digital. You can either switch the Audio: Digital Out setting back to HDMI when you are not using the home theater or Dolby Digital decoder, or you can connect the baseband audio outputs (OUT 1 Audio Left and Right) to the TV.
- Digital content is encrypted with High-Bandwidth Content Protection (HDCP) on the DVI/HDMI port. This Set Top Box is not compatible with devices that do not support HDCP. You must use either the YPbPr or 1394 connection to connect the Set Top Box to these devices.

Connecting to an HDTV with a DVI Connector

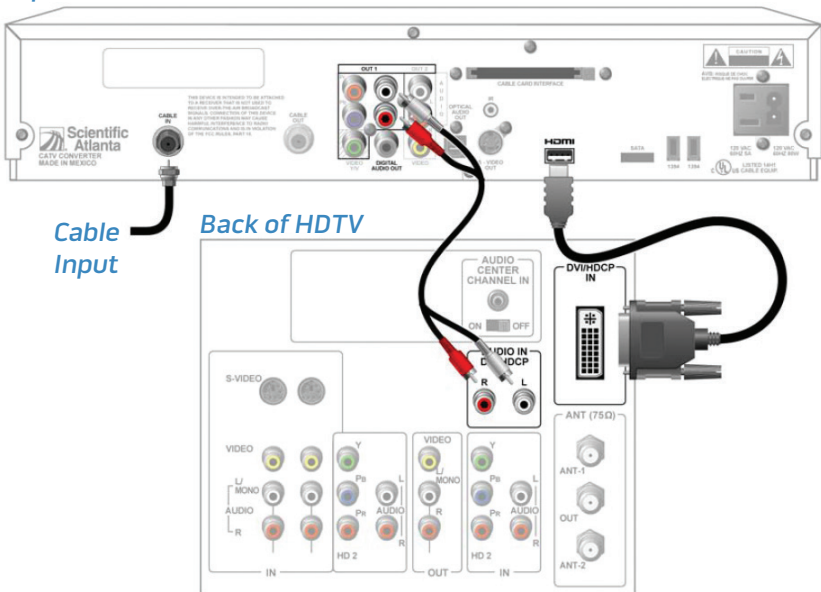
WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cables to the Explorer HD/DVR.

Required cables

- 1 HDMI-to-DVI or 1 HDMI-to-HDMI cable and 1 DVI adapter
- 1 audio Left/Right cable

Explorer HD/DVR DVR



Notes:

- When you connect the HDMI connector to the DVI connector on your HDTV, you need an HDMI-to-DVI adapter and a separate audio connection.
- Digital content is encrypted with High-Bandwidth Content Protection (HDCP) on the DVI/HDMI port. This Set Top Box is not compatible with devices that do not support HDCP. You must use either the YPbPr or 1394 connection (which uses Digital Transmission Content Protection, or DTCP) to connect the Set Top Box to these devices.

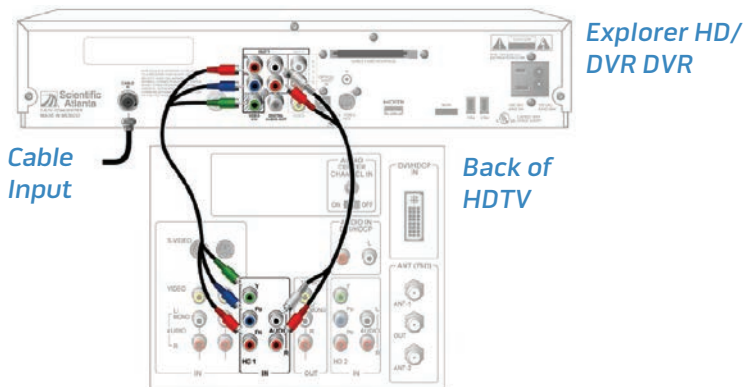
Connecting to an HDTV with Component Input (PrPbY)

WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cables to the Explorer HD/DVR.

Required cables

- 1 set of component video cables (PrPbY)
- 1 audio Left/Right cable



Connecting to a Home Theater System with Component Input (PrPbY)

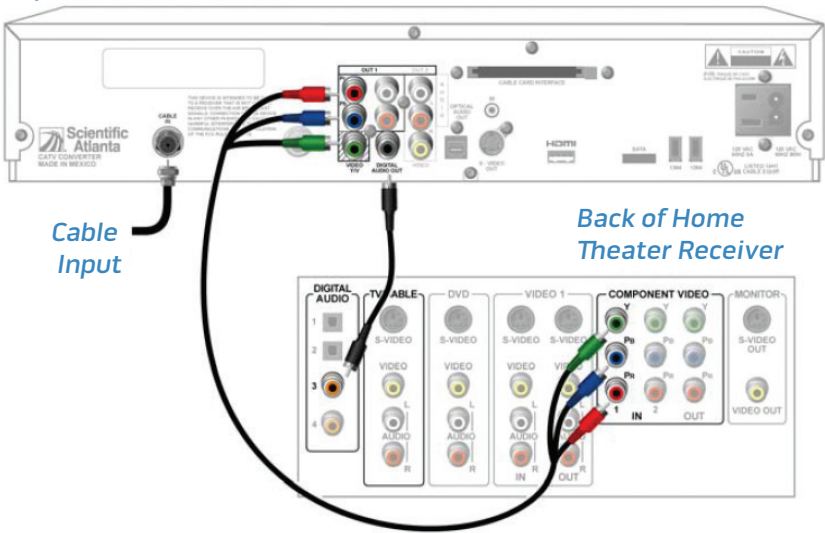
WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cables to the Explorer HD/DVR.

Required cables

- 3 sets of component video cables (PrPbY)
- 2 coaxial digital audio cables

Explorer HD/DVR DVR



Connecting to a Stereo VCR and HDTV (optional)

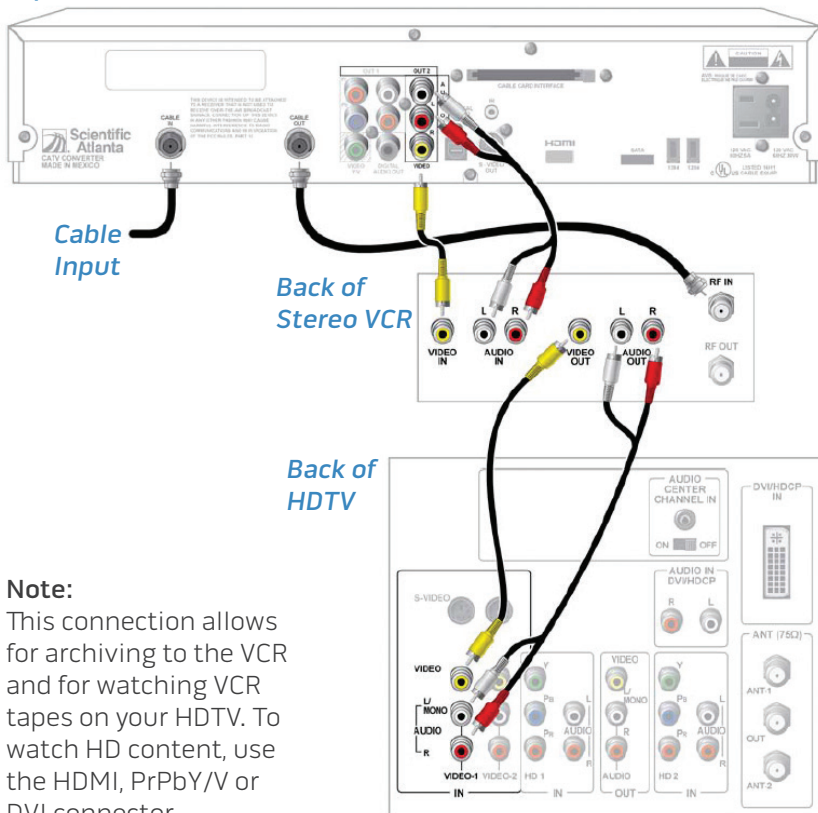
WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cables to the Explorer HD/DVR.

Required cables

- 1 RF coaxial cable
- 2 sets of composite A/V cables

Explorer HD/DVR DVR



Note:

This connection allows for archiving to the VCR and for watching VCR tapes on your HDTV. To watch HD content, use the HDMI, PrPbY/V or DVI connector.

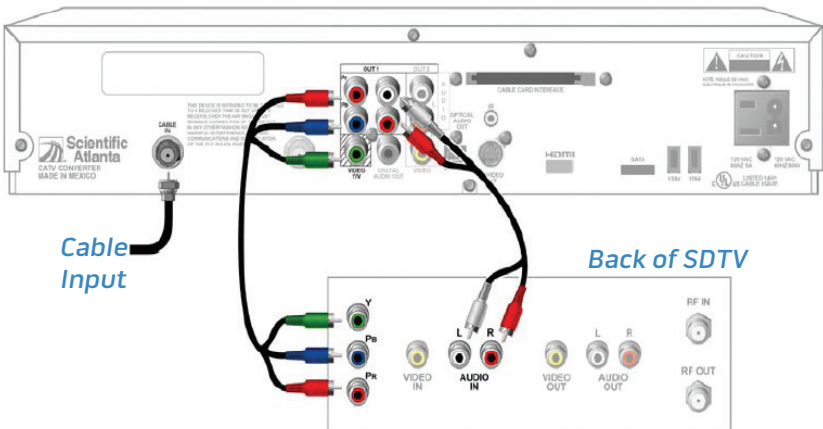


Connecting the Set Top Box in HD Mode to an SDTV with Component Input (PrPbY/V)

WARNING:

Electric shock hazard! Unplug all electronic devices before connecting or disconnecting any device cables to the Explorer HD/DVR.

Explorer HD/DVR DVR



Note:

The Explorer HDC HD/DVR must be set to the proper output mode, typically 480i.

Activating Your Service

To activate your service, visit us online at hargraytelevision.com/activate or call our automated equipment activation line toll-free at 866.531.0177.

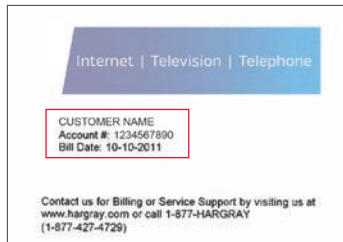
Getting Started

Before you begin, you will need a copy of your Hargray bill. In the top right-hand corner of the front page of your bill is your 10-digit account number. You will need this account number to activate your equipment. If you are unable to locate your account number, please call 1.877.HARGRAY for assistance. If you are activating your equipment online, you will also need the MAC address located on your equipment.

Note:

The location and format of your MAC address may vary depending on equipment model. Use the image below to help determine the correct MAC address.

Hargray bill example



MAC address example: Model 8652 (bottom barcode)



MAC address example: Model 8300 (top barcode)



Instructions for Activating Your Service Online

In order to activate your service online, visit us at hargraytelevision.com/activate. Enter your account number from your Hargray bill and the MAC address from your equipment. The MAC address is case sensitive and must be entered in ALL CAPS without any punctuation (i.e., if the MAC address is listed as 12.BF:34:56:78.12, you would enter 12BF34567812). Please note that it may take up to 30 minutes for the activation to complete.



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Instructions for Activating Your Service Via Phone

In order to activate your service over the phone, call us toll-free at our automated equipment activation line at 866.531.0177. You will be prompted by the automated system to enter your 10-digit account number from your Hargray bill. Please note that it may take up to 30 minutes for the activation to complete.

If you experience any difficulties and require additional technical support, feel free to contact our local support professionals at 843.686.1135.



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